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Seabury Woods Visitation Plan & FAQ

Visitation to reinstate on Friday, October 2, 2020 under the below guidelines.

Only scheduled visits may take place on the grounds of Seabury Woods.

- Visits will be scheduled Monday through Friday 9:00 a.m. – 4:00 p.m.
- Video chats, window visits and in-person visits will continue to be the visitation options.
- All in-person visits are 60 minutes in length in order to accommodate everyone and are required by the NYS Department of Health to be monitored by Seabury Woods' staff.
- In-person visitation is contingent upon Seabury Woods being completely free of COVID-19 for 14 days. If a resident or staff member tests positive for the virus, we must suspend any in-person visitation for the 14-day period.
- Memory Care residents may receive scheduled visitors either on the front porch or through the Memory Care garden fence.
- Two visitors per resident are allowed for in-person visits. There is no limit for video chats.
- In-person visits will relocate indoors in extreme weather conditions only, such as excessive heat, storm, wind, etc.
- In the case that your in-person visit needs to shift indoors, you will be directed to a designated area.
- For in-person visits, social distancing must be maintained, proper hand hygiene is required, and visitors must wear a face mask/covering. If your visit is moved indoors, you will be given a mask that has been approved by NYS Department of Health.
- No indoor visits are permitted in resident apartments.
- Upon arrival for your visit, you will be asked screening questions, have your temperature taken and complete a visitation form that includes your name, address, phone numbers (day and evening) and email. This is for contact tracing purposes should there be an incidence of COVID-19, at which time the information would be shared with the Department of Health.

To schedule a visit, contact the front desk at (585) 426-4950 or email Jennifer Moncrief at jmoncrief@EpiscopalSeniorLife.org

Frequently Asked Questions

Q: Can more than 2 people visit at one time?

A: Per the visitation guidance from the New York State Department of Health, only 2 people are allowed to visit at one time for any in-person visit. However, there is no limit to the number of visitors for video chats.

Q: Are there social distancing requirements for visits?

A: Yes, visitors must maintain social distancing with residents and other visitors.

Q: What are the age restrictions for visitation?

A: Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.

Q: Where will visits occur?

A: All in-person visits will occur on our front porch. In-person visits will relocate indoors in extreme weather conditions such as excessive heat, storm, wind, etc. Visits will not be in the resident's apartment.

Q: Will video chats continue?

A: Yes, video chats will continue as an added visitation option. Contact the front desk at (585) 426-4950 and ask for Nick Gatto or email Ngatto@EpiscopalSeniorLife.org to schedule a time.

Q: Will there be a time limit and specified hours for the visit?

A: Yes, to accommodate all residents, visits will be limited to 60 minutes in length.

Q: Do I have to wear personal protective equipment (PPE) during the visit?

A: Yes, per the visitation guidance from NYS Department of Health, face masks/coverings are required through the duration of the visit.

We appreciate your support and patience as we continue to adhere to all requirements, and keep our residents and staff safe.