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Communities

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Visitation Guidelines at Valley Manor Assisted Living (effective September 29, 2020)

- Visits can be scheduled Monday thru Friday from 9:30 a.m. – 4:30 p.m.
- Video chats, indoor and outdoor visits will continue to be the three visitation options.
- All visits are approximately 1 hour in length in order to accommodate everyone.
- Indoor/outdoor visitation is contingent upon Valley Manor Assisted Living being completely free of COVID-19 for 14 days. If a resident or staff member tests positive for the virus, we must suspend any indoor/outdoor visitation for the 14-day period. In this case, we would convert your visit to a video chat.
- Two visitors per resident are allowed for indoor/outdoor visits. There is no limit for video chats.
- Visitation must be in a designated area; indoor visits will take place in the living room located off the lobby. No visits are permitted in a resident's apartment unless it is medically indicated or the resident is at the end of life.
- A table and chairs will be provided, social distancing must be maintained, and visitors must wear a face mask/covering.
- Outdoor visits will take place in our patio located on the south end of the building, weather permitting. Social distancing must be maintained.
- Upon arrival, please wait for a staff member to greet you outdoors. You will be asked screening questions, have your temperature taken and complete a visitation form that includes your name, address, phone numbers (day and evening) and email. This is for contact tracing purposes should there be an incidence of COVID-19, at which time the information would be shared with the Department of Health.

To schedule any type visit, contact:

Vicki Morrow-Jewett at (585) 770-1946 or vjewett@EpiscopalSeniorLife.org

OR

Michelle Scipioni at (585) 770-1951 or m SCIPIONI@EpiscopalSeniorlife.org

In order to stay in compliant with Governor Cuomo's Executive Order, we ask that you follow these guidelines. Thank you for your cooperation and understanding as we work together to keep everyone safe and healthy.

Frequently Asked Questions

Q: Can more than 2 people visit at one time?

A: Per the visitation guidance from the New York State Department of Health, only 2 people are allowed to visit at one time for any in-person visit. However, there is no limit to the number of visitors for video chats.

Q: Are there social distancing requirements for visits?

A: Yes, visitors must maintain social distancing with residents and other visitors.

Q: What are the age restrictions for visitation?

A: Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.

Q: Does the visitation guidance apply to residents who are at the end of life?

A: No. For families of residents at the end of life, more frequent visits are allowed and you are permitted to visit in the resident's apartment.

Q: Where will visits occur?

A: All outdoor visits will occur on the patio located on the south end of the building, weather permitting. All indoor visits will occur in the living room off the lobby. Visits will not be in the resident's apartment unless the resident is at the end of life or there is a medical reason that the visit needs to be in a resident's apartment.

Q: Will video chats continue?

A: Yes, video chats will continue as an added visitation option.

Q: How do I schedule a visit with my loved one?

A: To schedule any of these visits being offered, contact Vicki Morrow-Jewett at (585) 770-1946 or vjewett@EpiscopalSeniorLife.org **OR** Michelle Scipioni at (585) 770-1951 or m SCIPIONI@EpiscopalSeniorLife.org

Q: Will there be a time limit and specified hours for the visit?

A: Yes, all visits are approximately 1 hour in length.

Q: Do I have to wear personal protective equipment (PPE) during the visit?

A: Yes, per the visitation guidance from NYS Department of Health, face masks/coverings are required through the duration of the visit.