

RESIDENT MEMO

TO: River Edge Manor Residents

FROM: Neil Cavalieri, Executive Director

RE: Visitors & Dining Service Update

DATE: March 17, 2020

Visitors who are granted access under the current restricted visitation (definition below), protocol is that screening questions will be asked, temperatures will be taken, face masks must be worn while in the building, and are only allowed in your apartment. We are in the process of acquiring thermometers and face masks.

"Restricted visitation means ESLC is prohibiting all visitation except for extreme circumstances such as end-of-life situations or where a lack of visitation will result in severe social-emotional distress, or when family members need training for discharge from short-term rehab."

In order to be consistent with the social distancing recommendations provided by the Center for Disease Control (CDC), the decision has been made to close congregate dining in ESLC's Independent Living programs, which includes Valley Manor, Pinehurst and River Edge Manor, effective Tuesday, March 17, 2020.

At River Edge Manor specifically, our process will be as follows:

- 1. Daily menus will be delivered and attached to your exterior apartment door by 12:00 p.m. each day.
- 2. Menus need to be completed by 2:00 p.m. each day and re-attached to the outside of your door for collection.
- 3. At 2:00 p.m. each day, a River Edge Manor employee will collect your menu that you have completed and left on your door.
- 4. All meals will be delivered to your apartment in a timely manner.

Thank you for your understanding as we continue to develop our response to this situation. It is our top priority to keep our staff and residents safe and healthy. If you have any questions, please do not hesitate to see me.