



## RESIDENT MEMO

**TO:** Pinehurst Residents  
**FROM:** Deanna Flaitz, Executive Director  
**RE:** Visitors & Dining Service Update  
**DATE:** March 17, 2020

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Visitors who are granted access under the current restricted visitation (definition below), protocol is that screening questions will be asked, temperatures will be taken, face masks must be worn while in the building, and are only allowed in your apartment. We are in the process of acquiring thermometers and face masks.

*“Restricted visitation means ESLC is prohibiting all visitation except for extreme circumstances such as end-of-life situations or where a lack of visitation will result in severe social-emotional distress, or when family members need training for discharge from short-term rehab.”*

In order to be consistent with the social distancing recommendations provided by the Center for Disease Control (CDC), the decision has been made to close congregate dining in ESLC’s Independent Living programs, which includes Valley Manor, Pinehurst and River Edge Manor, effective Tuesday, March 17, 2020.

At Pinehurst specifically, our approach will be as follows:

**Lunch:** The dining room will be open 7 days a week for **delivery only**. If you are on the lunch meal plan, a Pinehurst staff member will contact you for orders. If you are not on the lunch meal plan, please contact the front desk by 11:00 a.m. on the day you want a lunch meal. All orders will be delivered to your apartment 11:30 a.m. – 12:30 p.m.

**Dinner:** Dinner will be available 7 days a week for **delivery only**. The front desk will contact you to get your order. All meals will be delivered to your apartment during 4:30 – 6:30 p.m.

Thank you for your understanding as we continue to develop our response to this situation. It is our top priority to keep our staff and residents safe and healthy. If you have any questions, please do not hesitate to see me.