

## Re: Teleconferencing



March 17, 2020

Dear Brentland Woods Family Members,

ESLC, under the guidance of NYS Department of Health, is continuing to restrict all visitors. As a reminder, this means *we will prohibit all visitation except for end-of-life situations or when necessary healthcare support is needed*. In all cases, visitors are limited to 2 at a time, per resident.

In addition to the screening questions, visitors who are granted access under the restricted visitation must wear a face mask and have their temperature taken. Those with a temperature of more than 100.0 degrees will not be allowed access to visit. Visitors are only permitted in resident apartments.

In attempt to keep you connected with your loved ones during this time, we will facilitate teleconference conversations between 8:30 a.m. - 4:00 p.m. on weekdays for those interested. If you are interested, please contact Patty Chapman at (585) 546-8439 ext. 4228 or [pchapman@EpiscopalSeniorLife.org](mailto:pchapman@EpiscopalSeniorLife.org). We are asking families to limit requests to 2 times per week for 15 minutes per session.

Also, at this point, we are continuing to receive care packages for residents – if you drop them off at the front, we will deliver them to your loved one.

Lastly, we will host a weekly conference call on Fridays at 1:00 p.m. to provide updates. To participate in the call:

- **Dial in using your phone.**  
United States: [+1 \(646\) 749-3112](tel:+16467493112)

**Access Code: 396-573-325**

If you would like to submit a question ahead of time, please email [COVID19@EpiscopalSeniorLife.org](mailto:COVID19@EpiscopalSeniorLife.org).

We thank you for your understanding and support while we work diligently in keeping your loved one safe and healthy.

Sincerely,

Sue Webb  
Executive Director