

## Re: RESTRICTED VISITATION



**Last Updated: March 18, 2020**

Dear ESLC Family Members,

In an effort to maintain the health of all residents, ESLC's core response team – under the recommendation of the New York State DOH and the Centers for Disease Control (CDC) – has made the decision to **restrict** all visitors to all ESLC buildings. This includes the Episcopal Church Home, Beatrice Place, Brentland Woods/Rockwood Center, Pinehurst, River Edge Manor, Seabury Woods, Upper South Senior Apartments, and Valley Manor.

Restricted visitation means ESLC will prohibit all visitation except for end-of-life situations, when family members need training for discharge from short-term rehab, or for necessary healthcare support such as companion or healthcare aides. In these cases, only two visitors will be admitted per resident per visit. All staff and permitted visitors are to follow this protocol upon arrival: answer screening questions, have temperature taken to rule out fever, wear a face mask while in the building, and proceed to the resident apartment/room only (no common area). A fever is considered 100.0 degrees or greater. Those with fever will not be admitted to any ESLC building.

Other points of important information, include:

- All resident group outings have been cancelled.
- Individual medical appointments will be honored, if they are necessary.
- If you plan to take your loved one out, please consider the necessity of the outing. If your loved one is unable to meet you outside, please contact the executive director or social worker to coordinate. As directed by the CDC, elders should not attend large group gatherings (10+ people). Resident screening will take place upon return.
- Internal activities will be limited to small groups of 10 residents or less.
- Beauty/barber shop will remain open in all communities, for now.
- All skilled nursing and assisted living residents' temperatures will be monitored daily.
- All laundry at SNF and AL communities that is typically done by families will be cleaned internally.
- Necessary items that you are dropping off need to be left at the entrance – we will deliver them to your loved one.

We understand that this is a very challenging situation for you and your loved ones. COVID-19 is especially dangerous for older adults and it is essential that we limit possible exposure as a preventative measure. We thank you for your understanding. If you feel you have an urgent need to visit your loved one, or have any questions, please call the director or social worker of the community where your loved one resides, if applicable.

Sincerely,

A handwritten signature in black ink that reads 'Amanda Teugeman'.

Amanda Teugeman  
Vice President of Healthcare Services